



**DeVilbiss Repair Center**  
 100 DeVilbiss Drive  
 Somerset, PA 15501

# DEVILBISS REPAIR & RETURN ROUTING GUIDE

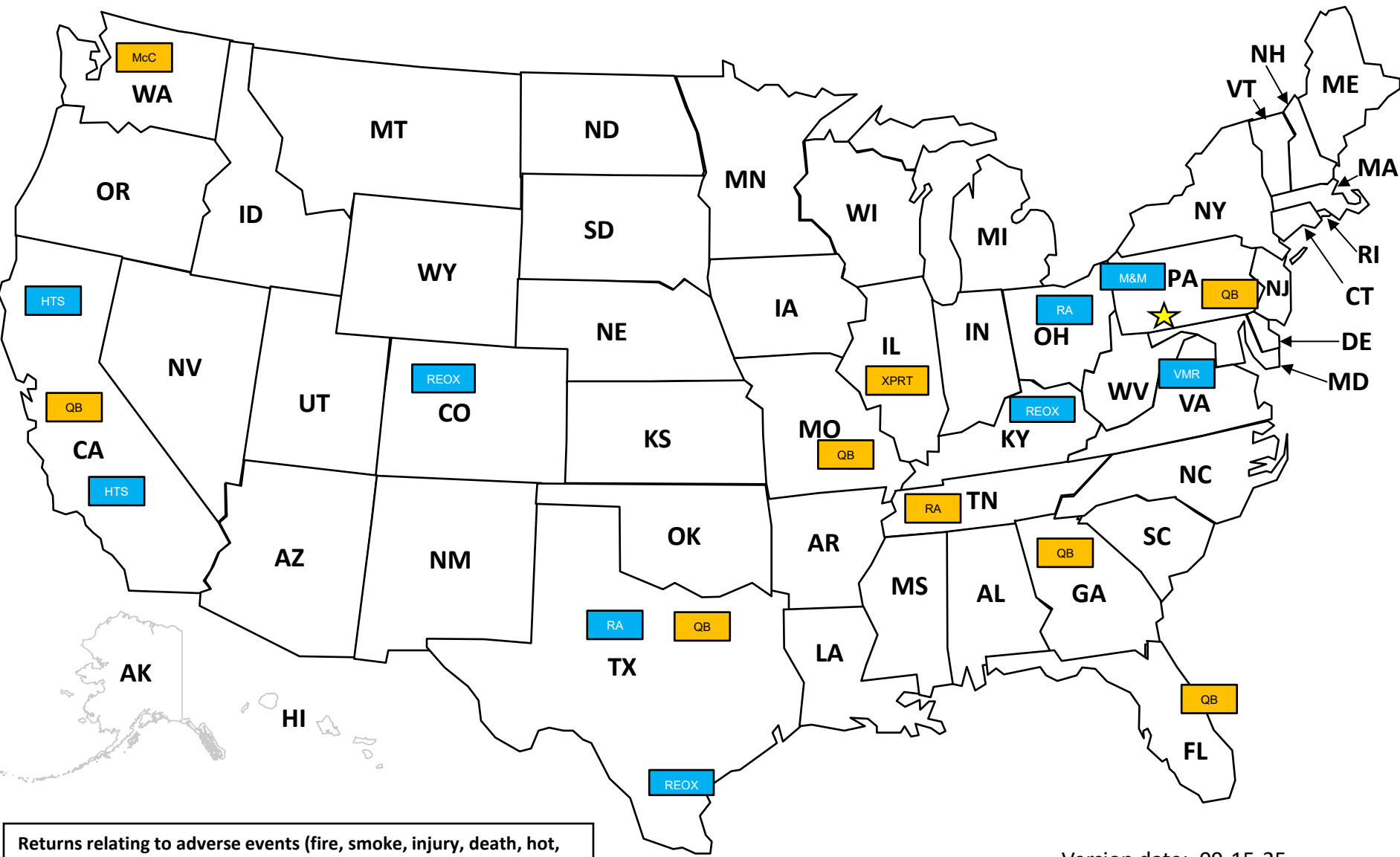
5L, 10L & iGo2 Concentrators



**Factory Authorized Service Center (FASC)**  
 5L, 10L & iGo2 Concentrators



**Factory Authorized Service Center (FASC)**  
 5L, 10L Concentrators only



Returns relating to adverse events (fire, smoke, injury, death, hot, melting, etc.) - return to DeVilbiss Repair Center, Somerset, PA.

Version date: 09-15-25

## iGo2 Factory Authorized Service Centers

Homecare Technical Services – 1 location

M&M Medical Equipment – 1 location

Repair Authority – 2 locations

ReOx Medical Services – 3 locations

Virginia Medical Repair – 1 location

### Important iGo2 Routing Information

The following must be returned directly to DeVilbiss (Somerset, PA) requiring an RMA issued by Customer Solutions.

- ✓ Private Labeled iGo2  
Model# Examples: 125D-ARYA-XB, 146-125D  
Serial# Example: D23710050DA  
(These require unique labeling, box, etc.)



**Factory Authorized Service Center (FASC)**  
5L, 10L & iGo2 Concentrators

FACTORY AUTHORIZED SERVICE CENTER (FASC)	FASC ADDRESS	STATES (Providing Service to)	FASC Contact Info.
Homecare Technical Services	2012 Railroad St. Corona, CA 92880  <b>**871 Cotting Ct Ste B            Vacaville, CA 95688**            **Note: Repairs sent to this location            are forwarded to Corona facility**</b>	CA, HI, NV, OR, WA	(951) 734-6440  info@htscorona.com
Repair Authority	21973 Commerce Pkwy Suite A Strongsville, OH 44149  6701 Will Rogers Blvd Fort Worth, TX 76140  5894 Murfreesboro Hwy Manchester, TN 37355	OH, MI, PA, WV, western NY, eastern IN  TX, AR, LA, MS, OK  TN, KY, northern GA, MS & AL	(888) 828-1872  info@repairauthority.com
McCormick Medical	635 Paradise Ln Edmonds, WA 98020	WA, OR, MT, ID, AK	(425) 778-4421
M&M Medical Equipment	1427 Frankstown Road Suite B215 Sidman, PA 15955	PA, CT, DC, DE, MA, MD, NH, NJ, RI, VT, NY (mid/eastern)	(800) 223-8363
ReOx Medical Services LLC	4186 E. Bijou St Colorado Springs, CO 80809  417 Sunbelt Dr Ste H Corpus Christi, TX 78408  10106 Bluegrass Parkway Louisville, KY 40299	CO, AZ, NM, UT, WY, KS, ID, NV, CA  TX, OK, LA  KY, WV, TN, OH, IN, IL, AL, GA, SC, NC, VA, PA, MI, IA, MO	(877) 402-7369 (719) 686-5653  service@reoxmedical.com

**Note: Customers when offered the FASC's for warranty or non-warranty repair should contact the FASC's directly for returning units and other questions.**

FACTORY AUTHORIZED SERVICE CENTER (FASC)	FASC ADDRESS	STATES (Providing Service to)	FASC Contact Info.
Quality Biomedical Repair Inc.	<p>6891 102<sup>nd</sup> Ave N, Suite A Pinellas Park, FL 33782</p> <p>823 Joe Frank Harris Parkway SE Cartersville, GA 30120</p> <p>3220 Keller Springs Rd, Suite 108 Carrollton, TX 75006</p> <p>11733 Dunlap Industrial Drive Maryland Heights, MO 63043</p> <p>1249 N Quebec Street, Suite 300 Allentown, PA 18109</p> <p>5646 W Barstow Ave, Suite 102 Fresno, CA 93722</p> <p><b>**7113 S. Anthony Blvd Fort Wayne, IN 46816**</b></p> <p><b>**6235 Lookout Rd, Suite B Boulder, CO 80301**</b></p>	<p>FL</p> <p>GA, NC, SC, TN, AL</p> <p>TX, AR, LA, OK</p> <p>MO, CO, ND, SD, KS, NE, UT IN, IL, WI, MN, MI</p> <p>PA, VA, WV</p> <p>CA, WA, AZ, NM</p> <p><b>**Note: Repairs sent to these 2 locations are forwarded to the nearest facility based on customer's location.**</b></p>	<p>(727) 547-6000</p> <p>customerservice@qualitybiomedical.com</p>
Virginia Medical Repair	7527 Whitepine Rd Richmond, VA 23237	VA, DC, DE, MD, WV, NC, SC northern	(804) 276-8861 www.vmrepair.com
XPRT Services	750 Birginal Drive Bensenville, IL 60106	IL, IN, southern WI, MN	(847) 849-9696 info@xpirtbiomedical.com

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