

# TROUBLE SHOOTING BELLAVITA HAND CONTROL

## Trouble shooting Bellavita handset



Failure	Possible causes	Trouble shooting
Led does not flash.	Handset PC Board is unplugged.	Replace handset.
LED is flashing, but bathlift does not move.	A break in a wire in the coiled cable.	Replace handset.
LED twinkles green when pressing the UP-button, but the bathlift does not move.	Handset is not connected correctly.	Switch off handset, connect correctly and switch on again.
LED twinkles amber or red.	Battery is discharged.	Charge the battery. During the charging process the LED flashes red, then green when fully charged.
LED twinkles red (amber) when battery is fully charged.	PC Board is the wrong mode.	Switch off handset and disconnect, the connect again and switch on.
<b>The handset should always be switched off before connecting (to bathlift or power supply)!</b>		
While charging the LED twinkles red.	PC Board is the wrong mode.	Disconnect the charger, Switch on handset and then switch off. Connect the handset and the charger and then plug the charger into the outlet.
While charging the LED twinkles green.	PC Board is the wrong mode.	See above
LED didn't flash while charging.	Charger is defective or bad connection.	Check connection, if necessary replace charger.

### Note:

If there are still problems with charging, in most cases a reset will help. To reset the handset, perform the self-test twice but omitting step 5/6 (relay test).

**Requirements for the selftest:** The accu's must be charged so that the LED shows green or amber, not red ! Ensure the handset is not connected to the bathlift or power supply when performing the self-test.

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### Selftest for Bellavita Hand Control (PLEASE DISCONNECT UNIT FROM LIFT OR CHARGER)

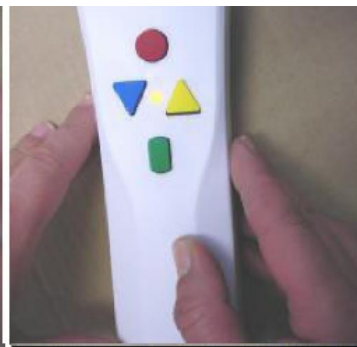
1. Press the Up and Down button at the same time. Keep them pressed.	2. Keep the Up and Down buttons pressed, press the On button for a moment to start the test mode.	3. The LED light is green, then turns to amber.
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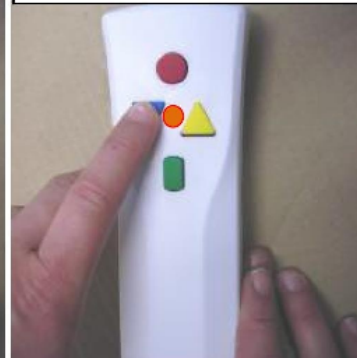
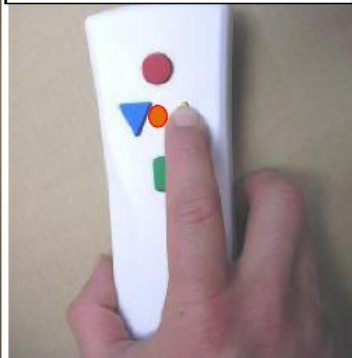
4. The light will then start to blink red.



5. Press the yellow Up button and you will hear the relay click in the hand control.



6. Press the blue Down button and there will not be a click from the relay in the hand control.



7. Press the red Off button and the hand control can be used normally again.



**If the handset has to be reset, do steps 1,2,3,4 & 7 two times.**