



Understanding Drive Advantage™ Certified Replacement Units

Built to Deliver Full-Life Performance

When an oxygen concentrator requires replacement, confidence matters. That's why Drive created the Drive Advantage™ Certified Replacement Unit Program.

Every certified replacement unit undergoes a comprehensive inspection and renewal process performed by Drive service professionals. Each device is carefully evaluated inside and out, with critical components inspected, tested, and replaced when they do not meet Drive standards or exceed established service-life thresholds.

The result is a replacement unit designed to deliver the performance, reliability, and longevity providers expect from Drive.



The Drive Advantage Difference

- ✓ Consistent, comprehensive inspection of every unit, inside and out
- ✓ Internal components replaced when wear or usage thresholds are exceeded
- ✓ Evaluated and renewed by certified Drive service technicians in our **Pennsylvania manufacturing** facility
- ✓ Backed by the balance of the warranty from the unit being replaced

We have confidence in the quality of our products and confidence in the process used to certify them. That's why we are comfortable standing behind Certified Replacement Units as a dependable replacement solution for homecare providers and patients alike.

See the back page for details on how Drive Advantage Certified Replacement Units are evaluated and renewed.

Inside the Drive Certification Process

Built Around Consistency. Designed for Confidence.

Not every component requires replacement to achieve long-term reliability. What matters is ensuring every component meets Drive performance and quality standards.

That's why every Certified Replacement Unit follows the same documented process developed by Drive's service organization, a consistent, repeatable approach designed to support full-life performance. Our technicians inspect every unit from top to bottom, using calibrated testing equipment and/or software to evaluate each major system and identify components requiring replacement based on condition, performance, wear, and usage thresholds.



How We Build Confidence into Every Certified Replacement Unit

Each unit is fully inspected using a consistent, multi-point checklist that reviews every key component and functional performance of the device, either servicing or replacing. These rigid standards allow us to bring the device to factory standards designed to last the duration of the warranty.

Sieve Bed Review

The sieve beds are critical to oxygen generation and a key driver of purity over the life of the unit. Depending on the model, sieve beds are automatically replaced once they reach a defined threshold; in every case, each Certified Replacement Unit is verified to deliver oxygen at like-new purity specifications.

Compressor Testing

The compressor is a core component of the system and a major determinant of remaining operating life. Every compressor is performance-tested against factory output, purity, and noise standards; units that reach a defined threshold receive a factory-rebuilt or new compressor.

Complete Filtration Set Replacement (Intake, Bacteria & Compressor Filters)

Filtration protects the sieve beds and compressor and ensures clean oxygen delivery. All filters are replaced at certification, so every unit begins service with fresh, unrestricted, hygienic airflow.

Valve Testing

The valve controls the air cycle through the sieve beds and is tested against factory specifications. If it does not meet specifications, it is replaced.

Power System Review

Reliable power delivery is essential to safe, uninterrupted operation. Cords, adapters, and batteries are inspected and tested, and any component not qualified to performance standards is replaced.



Decades of Experience Behind Every Replacement

Certified Replacement Units are evaluated and renewed by highly trained Drive service technicians at the Drive facility in Pennsylvania. The program is led by **Brian Shearer, Director of Service**, whose nearly 30 years of experience helping develop products, service procedures, and quality processes helps ensure every certified replacement unit meets Drive standards. Together, the Drive service team brings more than 215 years of combined technician experience, supported by an administrative team with over 160 years of combined experience dedicated to quality, consistency, and customer support.

Driven by a commitment to quality and standardization, the team follows a rigorous evaluation and recertification process to ensure every certified replacement unit meets Drive's high standards for performance, reliability, and longevity.



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